

Information Bulletin

Date: 28.01.2019

Concerning: Changes Engineering Department

Dear Customer,

Unfortunately Mrs. Sofie Redig, since 2016 our Technical Support, has decided to leave our company in order to pursue another opportunity. In her position, Sofie has been instrumental in implementing a new customer complaint procedure as well as making new technical videos of our valves and complete systems. Sofie's last day in our company will be on Friday February 15st.

We have started looking for a successor for Sofie and are currently interviewing possible candidates. This does mean that there will be a 'vacuum' for a certain time, between Sofie leaving and the start of her successor. In the meantime, we would like ask you to send all technical questions and customer complaints to techsupportbelgium@eriewatertreatment.com only.

Dedicated colleagues from the engineering department will answer all emails as soon as possible.

We would like to thank Sofie for her contribution to our company and wish her all the best in her new position!

Very best regards,



Jurgen Lambrechts
Operations Manager