

# Technical Information Bulletin

Date: 14.12.2017

## Concerning: Slimline & Softena 2018 software upgrade

Dear Customer,

In our continuous efforts to further improve the quality of our products and to meet the demands of our customers, we are upgrading the software of the water softening systems of our Slimline & Softena range (SLI/CS, SLI/BBS, SLI/MMX, SOF/CS, SOF/BBS, SOF/MMX).

The electronic control panel will be equipped with our electronic 'salt level alarm', that was first introduced on our IQsoft cabinet softeners. This salt level alarm will periodically remind the user to check the salt level inside the brine cabinet and to refill it with water conditioner salt if necessary. When the salt level alarm is triggered, the following will happen:

1. the backlight of the display will flash on/off;
2. the buzzer, if enabled, will beep 3 times every 5 minutes;
3. the display will show:

**Check salt level**  
**To reset push ▼**

After refilling the brine cabinet, the end-user should simply push the **down ▼** button to reset the salt level alarm. If any other button is pushed, the salt level alarm will be cancelled, but not reset, meaning it will be activated again after the next regeneration!

This upgrade is introduced in our production as of 1/01/2018.

Please do not hesitate to contact us if you need any additional information on this topic.



Sofie Redig  
Technical Support

